



CASE STUDY

Northern Kentucky University AEM Case Study

BACKGROUND

Northern Kentucky University (NKU) was running an aging system to manage its web content when the decision was made to implement a more modern solution. A web content management system (WCM) for this state-funded public university, located in the Greater Cincinnati and Northern Kentucky region, was required to serve its staff and more than 14,000 students.

CHALLENGE

NKU's web management relied on an aging Serena Collage configuration that was in need of replacement. 6D Global was brought in to perform a general WCM project health assessment, as well as assist their upgrade from version 5.3 to 5.4 by a seasoned CQ Solution Architect. Analysis exhibited weaknesses in several areas, including the code migration process and developer skill-sets.



PROJECT

Northern Kentucky University modernizes web management content system after 6D Global on-site assessment

SERVICES

CQ5 (5.3, 5.4), COMPONENT DEVELOPMENT, UNIT & INTEGRATION TESTING, SYSTEM AND ENVIRONMENT

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SOLUTION

CQ5 was chosen as the right replacement. 6D Global was added to the project in 2011 to assist with the upgrade from version 5.3 to 5.4. The weaknesses discovered in analysis required professional intervention, and 6D Global's on-site expert helped advise the university on next steps. NKU agreed with the assessment. These improvements were adopted by the university as the project moved forward. A 6D Global CQ5 developer was placed on-site at NKU for 7 weeks to monitor and make recommendations.

RESULTS

The 5.4 upgrade was completed successfully, and the server environment was expanded to allow for testing. 6D Global's CQ5 developer was able to provide instant component and template support. As with all institutes of higher learning, a reliable web management content system is a crucial component for the exchange of information. NKU, partnering with 6D Global, was able to transform its system into one that positions it at the forefront of higher education.



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